



IN THIS NEWSLETTER:

GRACE HOUSE GOLF DAY

UPCOMING NETWORK+ EVENT

ISAME REGIONAL MEETING

MEET OUR NEW TEAM MEMBER

JOIN US ON OUR UPCOMING WEBINAR

TEAMS CALLING

TEE-RIFFIC DAY AT THE GRACE HOUSE GOLF DAY!

On Friday 16th June, we joined Grace House for their annual golf day. As the main sponsor of this event, we worked closely with their team to plan and run a great day!

The sun was shining and all the golfers enjoyed a fantastic day full of fun and most importantly raising money for a great charity!

Our director Paul and helpdesk engineer Morgan both took part in the event enjoying a round of golf with great company. Whilst Chris was over on hole 9 with our spin the wheel.

Our in-house Digital Marketing team, Social+, was also at the event covering the socials. Ensuring those who couldn't make the day didn't miss out on the action.

We are very proud to have been able to support Grace House and look forward to continuing our support throughout 2023 and into 2024 as we have agreed to sponsor this event again next year!

Upcoming Events



Did you know we sponsor the Network+ events? Why not join us at the next one and enjoy some informal networking with some great local businesses.

The next event will take place on Friday 7th July at Banyan Newcastle from 9:30 am-11:30 am.

Join us for this FREE networking event and enjoy tea & coffee with the chance to mix with local like-minded businesses.

Sign up here:

www.eventbrite.co.uk/e/morning-networking-at-banyan-tickets-663444037977

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WE ATTEND THE ISAME REGIONAL MEETING

In June, two of our cyber essentials experts, Rob & Chris attended the ISAME Regional Meeting in Manchester.

This event was for ISAME-certified bodies and was a 5-hour conference. Covering technical updates across the schemes, this event was the perfect opportunity for our team to ensure they are up to date with all the latest in the world of cyber security. Not only this but giving them a real insight into the upcoming projects ISAME has planned. As well as the opportunity to network with other certified bodies.

Both really enjoyed this event and the insight they got into the changes that will be made to the Cyber Essentials scheme.

If you would like to learn more about the Cyber Essentials scheme and how our team of experts here at The Unite Group can provide support through the scheme, visit our website today!



MEET OUR NEW TEAM MEMBER!

We would like to introduce you to our newest member of The Unite Group team, Morgan. Morgan joined us last month as an experienced Helpdesk Engineer. He has fitted into the team perfectly and recently lead a team representing The Unite Group at the Grace House Golf Day.

In Morgan's role, he works alongside our helpdesk team to resolve any technical issues that our customers may encounter. This is perfect to best utilise his skillset as he has worked in technical support for over 5 years. Following his studies of IT at both GCSE & A-Level.

You may also recognise Morgan from the Social+ TikTok account where he has quickly found himself a regular in appearing in our TikToks alongside other members of the helpdesk team.

To find out more about Morgan and his role, visit our website today!

Are you best protected?



Tips to Staying Secure Online - 28th June 1-2pm

Here at The Unite Group, we are always looking for ways to best educate our customers. Therefore, this month we are providing a FREE webinar sharing our top tips for staying secure online.

With businesses becoming more and more reliant on software and features online, it is important to ensure you have all the measures necessary in place to best protect you and your business. In this webinar, one of our cyber security experts will talk you through recommendations to put in place to reduce the risk of attacks.

This is not one you can afford to miss!

To learn more and to sign up for our FREE webinar visit our website!

<https://theunitegroup.co.uk/webinars/>



OPERATOR CONNECT FOR MICROSOFT TEAMS

Microsoft Teams Phone is rapidly becoming the go to solution for businesses looking to simplify their communications, and Operator Connect is the perfect addition to enhance your Teams experience.

With its seamless integration, Operator Connect streamlines your Teams calling capabilities and maximises your return on investment.

Whether you need to make or receive calls, Operator Connect makes it easy, efficient, and cost-effective. With its user-friendly interface and real-time call management, you can easily manage, transfer, hold calls, and much more.

Teams Operator Connect comes with many features including Auto Attendant, Call Queues, Video Calls, Group Pick Up to name a few, Operator Connect also fully integrates with your Microsoft products including Outlook.

Operator Connect also offers Call Manager allowing you to view and manage telephone numbers, inbound call management, and view reports. Call Recording is also an additional option meaning the Teams interface now delivers all of the features you would expect from a cloud telephone solution.

Operator Connect from The Unite Group also includes all UK calls including mobiles for each user.

If you would like to arrange a call or meeting to discuss this further, please contact us on 0191 466 1050 or email info@theunitegroup.co.uk