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## WELCOME TO OUR MONTHLY NEWSLETTER

The past year and a half has been tough for us all, staying in touch with our loyal clients has been particularly difficult. We would like to keep you all aware of any updates around the services that we provide, to let you know what we are all getting up to both in and outside of the office, and more. So, welcome to the first issue of our monthly newsletter and expect to hear from us at The Unite Group a lot more!

## CHARITY GOLF TOURNAMENTS

The Unite Group attended the Grace House golf day at Ramside Golf Club on the 11th June raising an amazing total of £10,336 for the charity. And it doesn't stop there. Director Paul Sykes was playing golf (again!) for Business Beats Cancer to raise funds for Cancer Research UK charities. The FORE Business Network played four rounds of golf in one day, walking a total of 25 miles each!

# Keep an eye out for our free e-book!

OUR FREE EXCLUSIVE E-BOOK



## WHY YOU SHOULD MIGRATE YOUR DATA ONLINE



Contact us on 0191 466 1050 or email us on [info@theunitegroup.co.uk](mailto:info@theunitegroup.co.uk)

Each month we are sending our customers a FREE e-book with detailed and easy to understand information regarding IT and Communications. At The Unite Group, we like to remove the jargon and make understanding technology simple. So, to learn a little more about the services that could help you, keep an eye out for our free e-books which will be sent to your emails!



For any general queries contact us on 0191 466 1050 or email [info@theunitegroup.co.uk](mailto:info@theunitegroup.co.uk)



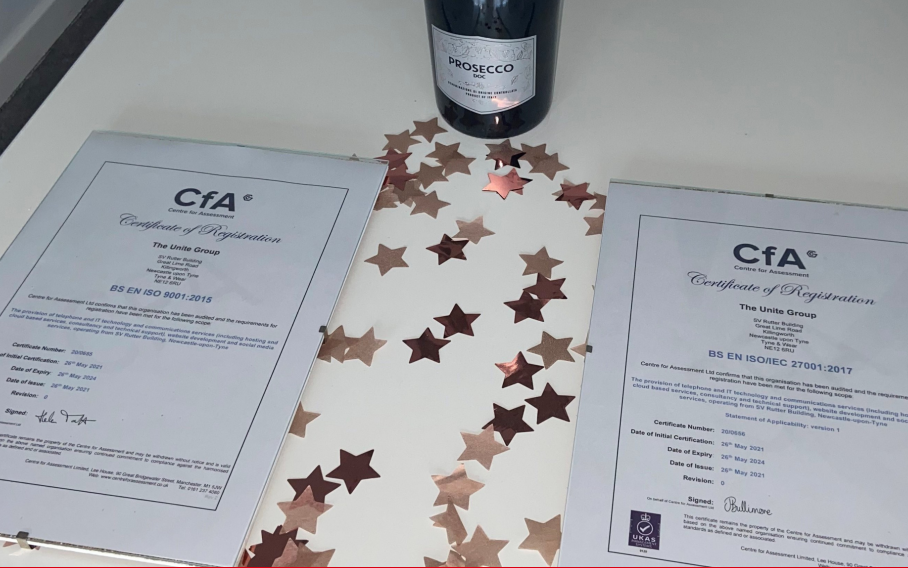
## WALKER CENTRAL FC

The Unite Group have been the supplier of broadband and telephone services to Walker Central Juniors Football Club in Newcastle for some time. We are of course proud of our North East roots and are always keen to help out where possible, so recently our team of engineers have worked with the club to upgrade their current broadband connection and we have also provided access points to supply a managed wireless network inside the club house. We hope that Walker Central enjoy the new service and we look forward to working with them in the future.

## AN OFFER FOR OUR CLIENTS

We are offering free data migration for our current customers. This means that we will migrate all of your data and files to the cloud with no upfront cost. There are a number of benefits to hosting your data in the cloud rather than on a physical server that is on your premises. The main benefit being that it is cost effective, and has easy installation. The Unite Group team can create a seamless migration plan that is tailored to your business with little disruption. If this is something that you are interested in contact us on 0191 466 1050 or email us on [info@theunitegroup.co.uk](mailto:info@theunitegroup.co.uk).





## ISO 9001 and ISO 27001

Here at The Unite Group, we are celebrating! This is because we are now officially ISO 9001 and ISO 27001 certified. Being certified and regulated by the BSI ensures that we are providing our valued customers with an excellent standard of service.

ISO 9001 is a quality management system which ensures that our day-to-day processes are assessed to ensure that our customer's needs are being met and exceeded. By having ISO 9001 certification, the likelihood of mistakes are reduced and the standard of our products and services are improved.

ISO 27001 is an information security management system which minimises the risk of any security breaches which can occur in a workplace. Any risks are massively reduced by being ISO certified improving the standard of service that we offer to our loyal customers.

The customer journey with us at The Unite Group will be improved as our processes are more efficient, and are delivered at a higher standard than the customer's expectation.

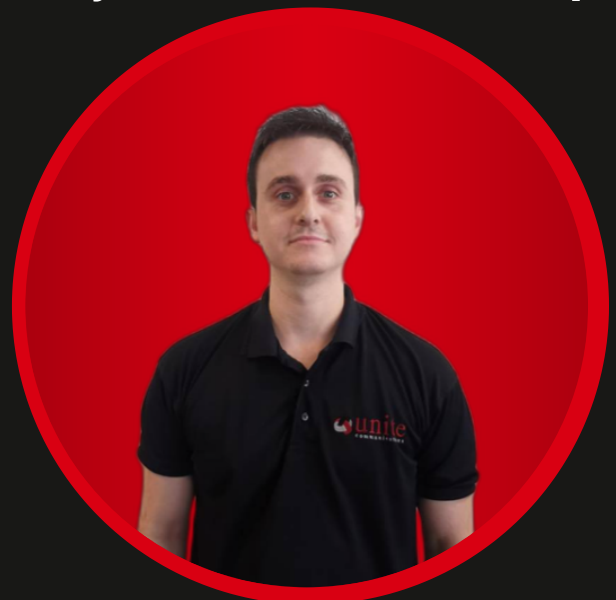
For any general queries contact us on 0191 466 1050 or email [info@theunitegroup.co.uk](mailto:info@theunitegroup.co.uk)

## Client Testimonial

*"We recently engaged Unite as our IT service provider and have been hugely impressed. They have demonstrated fantastic technical knowledge and skill in upgrading our IT facilities and provide amazing ongoing support. They are always very quick to answer any technical queries and so very friendly in doing so. We are happy to highly recommend them to others"*

**- Short Richardson and Forth Solicitors**

## 10 years at The Unite Group



## Congratulations Ben!

This month we are celebrating Ben working at The Unite Group for 10 years!

Ben began working with us as an apprentice and is now a Senior Engineer. Ben is a valued member of staff and we are very grateful to have him working with us, congratulations Ben!

## We're Hiring!

We are currently looking for a Help Desk Engineer to join our team! If you or anyone you know is passionate about IT and Communications Engineering apply with us today!



## GDPR SUPREME COURT COOKIES

We are making our clients aware of the ongoing Supreme Court judgement (Lloyd v. Google) which is in relation to the use of cookies and GDPR on websites.

The facts of the case are as follows:

“The respondent (Lloyd) has issued a claim alleging that the appellant (‘Google’) has breached its duties as a data controller under the DPA to over 4m Apple iPhone users during a period of some months in 2011- 2012, when Google was able to collect and use their browser generated information. The respondent sued on his own behalf and on behalf of a class of other residents in England and Wales whose data was collected in this way. He applied for permission to serve the claim out of the jurisdiction. Google opposed the application on the grounds that (i) the pleaded facts did not disclose any basis for claiming compensation under the DPA and (ii) the court should not in any event permit the claim to continue as a representative action.”

This means as a business owner, you are responsible for the data you collect, store and use when your website is visited. Your website should have a Privacy Policy (GDPR notice) and a Cookie Policy which explains what details are collected and where they are stored. Users should have the opportunity to accept or decline your cookie policy when accessing your website.

The required steps include checking that your website is compliant with the current GDPR/DPA 2018 guidelines. Then if you do not have a Privacy Policy or a Cookie Policy on your website you can refer directly to the ICO or use websites such as Simply Docs to amend this.

Alternatively, Social+ (part of The Unite Group) can help ensure that your website is fully compliant with our website maintenance service. We can take you through each step so you understand what is required of you as a business owner, and then we will do the rest of the work! Give us a call on 0191 460 1055 or email us on [hello@social-plus.media](mailto:hello@social-plus.media).