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CHRISTMAS ON-HOLD MESSAGES

As we countdown to the big day please don't forget to organise your Christmas information, IVR and on-hold messages! We are happy to assist with setting up your out of office messages, greeting's and any message changes you may have to make operation easier for you over the festive period.

If you would like a new message recorded please use the following link:

www.mohsamples.com/unite-group

and choose your voice and music send us the script and we will do the rest!

We request that any changes you require are please sent over to us by Friday 19th December to ensure the team are able to action all necessary changes before the Christmas period. Our team will work hard to action any requests made after this time however those submitted on-time will take priority.

Upcoming Events

NEW YEAR, NEW
CONNECTIONS.



Here it is, the first Network+ evening networking event for 2023 -

New Year, New Connections!

Join us on 10th January 5-7pm at Banyan Newcastle for an evening of informal networking with your first drink on us.

Sign up today to avoid disappointment here:

<https://www.eventbrite.co.uk/e/new-year-new-connections-tickets-488493466107>



@Network_Plus_NE



@Networkplus_ne



@Network Plus NE

Saving time & money
is a...
bright idea

 **Hurren & Jubb**
ACCOUNTANTS LIMITED

CLIENT SPOTLIGHT - HJ ACCOUNTANTS

This month we spotlight our longstanding customer's Hurren & Jubb Accountants.

HJ Accountants are based in North Shields and offer a range of accounting services including: Annual Accounts, Bookkeeping, Business Plans, Management Accounts, Payroll, Tax Returns & VAT Returns.

Since opening their doors in 1988, HJ Accountants have helping businesses and private individuals identify, understand and achieve their objectives. They have more than 5000 clients situated throughout the North East of England.

Here at The Unite Group, we are proud to provide HJ Accountants with the Voice 365 IP telephone system as well as digital marketing from our Social+ team.

To learn more about HJ Accountants visit their website or check them out on socials!

www.hj-accountants.co.uk/



@Hurrenandjubbaccountants



@hurrenandjubbaccountants



@HurrenandJubb



Norah's North Pole

As mentioned in last month's newsletter. Again this year we are proud to support Norah's North Pole!

This fantastic cause gifts a small sack of presents to children who are in difficult positions and would otherwise not get anything for Christmas.

Some of our team went shopping for gifts to donate and we were pleased to fill our tree! From baby toys to headphone and candle-making kits - we did our best to find something for a range of ages!

We are looking forwards to this weekend when our team will be visiting Norah's North Pole HQ to pack Santa sacks. We so proud of our team giving up their time to help out.

The children's story's are truly heart-breaking and we honestly wish we could do more to help! To learn more about Norah's North Pole visit our socials or simply search for Norah's North Pole.

Don't forget we are a drop off point for gifts should you wish to donate - please pop along to our offices any day between 8:30am - 5pm before Friday 16th December and we would be happy to ensure your donations get delivered to Norah's North Pole.

Meet Carl!



We welcome a new member to our team!

We are pleased welcome Carl to our team! Carl has joined the helpdesk team and will be providing IT support to our customers.

Carl joins The Unite Group with helpdesk experience & will be undertaking an apprenticeship in ICT Azure Cloud Support with us in order to expand his knowledge of the industry.

Carl has only been with us for a short time but we are really pleased with how he has settled into his role and look forward to seeing where his role can take him!

Please give Carl a warm welcome if he is the team member who assists next time you submit a support ticket with us!



MERRY CHRISTMAS & A HAPPY NEW YEAR!

Pictured above our team in the office recently celebrated Christmas Jumper day in support of Grace House - a charity we are proud to support!

Here at The Unite Group would like to take this time to wish you all a Merry Christmas and a Happy New Year. All of the team would like to thank you for your support throughout 2022 and wish you all the best for a successful 2023.

Our team will be operating and providing support & assistance as normal throughout the festive period, please contact us by calling 0191 466 1050 or by emailing our helpdesk at support@theunitegroup.co.uk.

We look forward to thanking our team for all their efforts throughout 2022 with our upcoming Christmas Party! Look out for our January edition of our newsletter to see more about this!

*Many Thanks from Dean, Callum
Mike & Paul - The Unite Group
directors*

